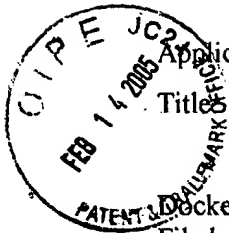


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



Applicant: PAUL C. ROGERS ET AL.

Title: CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER WORKSTATION COMPUTERS

Socket No.: 2046.086US4

Filed: July 27, 1999

Examiner: Olisa Anwah

Serial No.: 09/360,719

Due Date: February 17, 2005

Group Art Unit: 2645

**Mail Stop Amendment**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

- ☒ A return postcard.
- ☒ An Amendment and Response (11 pgs.).
- ☒ Notification of Change of Correspondence Address (1 pg.).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

Customer Number 21186

By: Mark R. Vatuone

Atty: Mark R. Vatuone

Reg. No. 53,719

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 8 day of February, 2005.

Dawn R. Shaw  
Name

Dawn R. Shaw  
Signature